

**HAMILTON CENTER, INC.
OPERATIONS MANUAL**

Section:	HAMILTON CENTER, INC.	Policy No.:	OP.01.01.00.00
Policy:	MISSION AND PHILOSOPHY	Date Originated:	01/88
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PURPOSE

To define the principle intentions, priorities, and values of Hamilton Center, Inc. (HCI).

POLICY

Hamilton Center, Inc. will use its Mission and Vision statements to guide the planning, directing, coordinating, provision and improvement of health care services in order to be responsive to the needs of the individuals and communities served.

POLICY COMPONENTS

- A. As its Mission Hamilton Center, Inc. exists to provide quality behavioral healthcare, wellness and human development services to our community.
 - 1. In order to fulfill this mission, HCI operates a comprehensive community behavioral health system serving citizens in Central and West Central Indiana.
 - 2. HCI engages in opportunities to improve and expand behavioral health care services and assists, contracts and/or coordinates with other agencies in order to meet the needs of all persons seeking behavioral health care, wellness and human development services.
 - 3. HCI is dedicated to research, training, education and the promotion of life activities that enhance the behavioral health and wellness of the citizens and communities it serves.
 - 4. Services are provided in the least restrictive environment with emphasis on an individualized plan of services. HCI provides services in a non-sectarian manner.
 - 5. Hamilton Center, Inc. will provide the highest quality services by qualified professionals in an effective and efficient manner meeting all applicable standards; thereby improving the quality of life of the individuals served.
- B. The Vision of Hamilton Center, Inc. is to advance excellence in behavioral health services through compassion, customer responsiveness, innovation and flexibility.
 - 1. Hamilton Center values the worth of all people and treating all individuals with dignity, respect and compassion.
 - 2. The organization is committed to ensuring the rights of all persons seeking services through advocacy, the ethical conduct of staff and the provision of a continuum of quality behavioral healthcare, wellness and human development services.
 - 3. HCI will strive to enhance the lives of our customers, staff and community.